

LOUISIANA SUCCESS STORY

QUALITY MANAGEMENT TRAINING LEADS TO ISO CERTIFICATION

ABOUT STEP-KO PRODUCTS, LLC. Step-Ko Products, LLC was founded in 2000 because of a need to provide clients in the Oil & Gas and Industrial markets responsive, professional, and courteous sales help. Over a decade later, Step-Ko Products, LLC is a global provider of corrosion protective products, with sales in over 42 countries, and professional sales representatives around the world. Step-Ko Products, LLC focuses on providing clients with affordable solutions to their corrosion protection needs. The company is a proven innovator in corrosion protective equipment. Step-Ko Products, LLC is constantly researching future protection technology in order to provide creative and innovative solutions for the corrosion protection needs of their clients. Located in Lafayette, LA, the company employs approximately 6 people.

THE CHALLENGE. Step-Ko products was interested in becoming certified to ISO 9001:2008 and needed assistance developing the quality management system that met the requirements of ISO 9001:2008.

MEP CENTER'S ROLE. Step-Ko Products has been a client of MEPOL (NIST MEP affiliate) since 2010 and reached out once again for assistance in 2015 for their ISO 9001:2008 Certification. The MEPOL Project Director reached out to a third party provider who worked with Step-Ko Products to train employees on the ISO standard and assist them with completing the system documentation to be in compliance with ISO 9001:2008. After developing a Quality Management System during a nine month period, Step-Ko Products was able to conduct three months of actual operation using the Quality Management System as a test before their audit. As a result, Step-Ko Products was ready for their certification audit and was expected to open doors and new orders for the company.

"MEPOL has been instrumental in helping guide me through the hurdles with the ISO 9001:2008 certification that helped expand our business in different areas. I reached out to them on several instances and they we were always helpful and informative. I could not have done it without the guidance of MEPOL."

-Byron Stephens, President & COO

RESULTS



\$10,000 in cost savings



8 new/retained jobs



\$50,000 in new investments

CONTACT US



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